the 2017 south carolina transforming health symposium is brought to you in partnership with
**symposium purpose**
To create a dynamic forum for active learning and knowledge sharing among the individuals and organizations that are working collaboratively to transform health and healthcare in South Carolina.

**areas of focus**
- Exploring hospital and community roles in population health
- Engaging leaders and staff to drive sustainable change
- Empowering patients and families to participate in their own care
- Supporting a culture of safety and high reliability within organizations

**target audience**
- Compliance & Risk Management
- Health Policy Makers
- Hospital & Medical Leadership
- Patient Advocates
- Financial Officers
- Physicians
- Nurses
- Hospital Board Members
- Quality Improvement & Patient Safety Staff
- Executive Leadership
- Business Leaders
10th Annual Transforming Health Symposium
Columbia Metropolitan Convention Center | April 11 & 12, 2017

**Tuesday, April 11**

1 – 2 p.m. .................... Registration

2 – 2:30 p.m. .................. Opening Remarks and Introduction
Thornton Kirby I President & CEO | South Carolina Hospital Association
Frank Federico I Executive Director, Strategic Partners | Institute for Healthcare Improvement

2:30 – 4 p.m. ................. Keynote - Generations @ Work
Sarah Sladek I CEO | XYZ University

4 – 5 p.m. ..................... Networking Reception

**Wednesday, April 12**

8 – 8:45 a.m. ................. Networking Breakfast

8:45 – 8:50 a.m. ............. Welcome
Jim Pfeiffer I Chairman | South Carolina Hospital Association | Board of Trustees

8:50 – 9 a.m. ................. Announcements and Synthesizing
Frank Federico I Executive Director, Strategic Partners | Institute for Healthcare Improvement

9 – 10:15 a.m. ............... Keynote - Connecting the Dots for Quality & Safety: Our Perspective & Potential
Laura Adams I CEO | Rhode Island Quality Institute

10:15 – 10:30 a.m .......... Break

10:30 – 11:45 a.m. ........... Keynote - Moving from Equal Treatment to Equal Outcomes
Kinneil Coltman I Chief Diversity Officer | Carolinas HealthCare System

11:45 – 11:50 a.m. ........... Synthesizing
Frank Federico I Executive Director, Strategic Partners | Institute for Healthcare Improvement

11:50 a.m. – 1:30 p.m. ...... Lewis Blackman Awards Luncheon

1:45 – 3 p.m. .................. Breakout Sessions (EACH SESSION WILL RUN TWICE CONSECUTIVELY)

  **SESSION ONE: Patient & Family Engagement**
  Tiffany Christensen I North Carolina Hospital Association

  **SESSION TWO: Collaborating to Accelerate Improvement: South Carolina Surgical Quality Collaborative**
  Christine Turley, MD I Health Sciences South Carolina

  **SESSION THREE: A Culture of Caring for Patients from Different Cultures**
  Kinneil Coltman I Carolinas HealthCare System
3 – 4:15 p.m. .................... Breakout Sessions (EACH SESSION WILL RUN TWICE CONSECUTIVELY)

SESSION ONE: Patient & Family Engagement
Tiffany Christensen | North Carolina Hospital Association

SESSION TWO: Collaborating to Accelerate Improvement: South Carolina Surgical Quality Collaborative
Christine Turley, MD | Health Sciences South Carolina

SESSION THREE: A Culture of Caring for Patients from Different Cultures
Kinneil Coltman | Carolinas HealthCare System

4:15 p.m. .................... Adjourn
Laura Adams, CEO, Rhode Island Quality Institute

Laura Adams is the President and CEO of the Rhode Island Quality Institute (RIQI), a collaboration of the top leadership of healthcare stakeholders working together to transform the healthcare system in the state. She is also a faculty member of the Institute for Healthcare Improvement (IHI) in Boston and has been since its inception. She directed the IHI/VHA Idealized Design of the Intensive Care Unit project and is a long-time faculty member of VHA's Transforming the Intensive Care Unit initiative. She led the governance consulting for the Improving Performance in Practice (IPIP) Initiative, a Robert Wood Johnson-funded collaborative initiative of the American Board of Medical Specialties, and the Boards and Societies of Internal Medicine, Family Physicians and Pediatrics.

Adams was also Founder, President and CEO of Decision Support Systems, a New York-based company specializing in Internet-based healthcare decision support. She was among the first to bring the principles of healthcare quality improvement to the Middle East, in conjunction with Donald M. Berwick, MD and the Harvard Institute for Social and Economic Policy in the Middle East. Her experience in healthcare at the senior management level included her position as Vice President of Patient Services at Parkview Episcopal Medical Center in Colorado and Assistant Administrator for the Universal Health Services’ New Orleans area hospitals.

Tiffany Christensen, Performance Improvement Specialist, North Carolina Hospital Association

Tiffany Christensen, Performance Improvement Specialist at the North Carolina Quality Center of NCHA, approaches her work from the perspective of a life-long cystic fibrosis patient, having received two double lung transplants and then becoming a professional patient advocate. Christensen is a TeamSTEPPS Master Trainer, a Respecting Choices Advance Care Planning Instructor, an APPEAL certificate recipient, and the creator of her own Train the Trainer workshop series entitled “Finding Your Voice in the Healthcare Maze.” She is also a nationally recognized public speaker and the author of three books exploring advocacy, end of life planning and partnership strategies in healthcare. She currently serves as a board member of The Beryl Institute for improving the patient experience and is on faculty for the Patient Safety Officer Training at the Institute for Healthcare Improvement. Christensen served three years as the Oncology Patient Advocate at Duke University Hospital. During that time, she also worked as the Program Coordinator for Duke Medicine’s Patient Advisory Council Expansion Program in which she was responsible for the design and implementation of a standardized Patient & Family Advisory Council model and training. Christensen succeeded in implementing this model in many clinical specialty areas, the Emergency Department, Hospice and two community hospitals.

Kinneil Coltman, DHA, Vice President of Diversity and Inclusion, Carolinas Healthcare System

Dr. Kinneil Coltman, DHA, is the Vice President of Diversity and Inclusion for Carolinas HealthCare System, where she is responsible for leading the organization’s diversity and inclusion strategy and developing a health equity agenda.

Prior to her appointment at CHS, Dr. Coltman held dual appointments as Chief Diversity Officer for Greenville Health System, South Carolina’s largest healthcare provider, and the University of South Carolina School of Medicine Greenville. She has served as Vice-Chair of the American Leadership Council, an advisory body for the American Hospital Association’s Institute for Diversity in Health Management, as well as faculty for the Institute’s Fellowship in Diversity Management in Health Care. Dr. Coltman also has held leadership roles in numerous non-profit boards in the southeast, including the Urban League and the YWCA.
featured speakers

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Frank Federico, RPh, Executive Director, Strategic Partners, Institute for Healthcare Improvement

Frank Federico, RPh, works in the areas of patient safety, application of reliability principles in healthcare, preventing surgical complications, and improving perinatal care. He is faculty for the IHI Patient Safety Executive Training Program and currently the Chair of the National Coordinating Council for Medication Error Reporting and Prevention (NNC MERP) and Vice-Chair of the Patient Safety Advisory Group of the Joint Commission. He has also authored courses for the IHI Open School. In addition, Mr. Federico is an Executive Producer of the film First, Do No Harm, Part 2: Taking the Lead. He previously served as Director of Pharmacy at Children’s Hospital, Boston. While in that position, he was co-chair of a quality improvement team charged with revamping the medication system and chaired the Adverse Drug Event Committee.

Sarah Sladek, CEO, XYZ University

Sarah Sladek founded one of the nation’s first generation-focused companies in 2002, XYZ University, which remains the only generations-focused consulting and strategy firm in North America specialized in helping organizations engage the membership, leadership, and market share of Generations X, Y, and Z. Ms. Sladek is also the author of four books, most recently Knowing Y: Engage the Next Generation Now, published in 2014. In addition to being an author, Sladek is co-founder and producer of the Millennials to Members online course, the first interactive curriculum designed to help associations grow membership among younger generations and develop an engaging, future-focused membership strategy.

Christine Turley, MD, CMO, Health Sciences South Carolina, Surgical Quality Collaborative

Dr. Christine Turley joined Health Sciences South Carolina as Chief Medical Officer in 2012 and is responsible for shaping the clinical vision and activities of the organization. She is the principal investigator of the South Carolina Surgical Quality Collaborative, a three-year grant funded by the BlueCross BlueShield of South Carolina Foundation, which is working with eight health systems across the state to improve patient safety and the quality of surgery. She also leads as co-PI with leaders at MUSC and USC, a network of pediatric providers and investigators across SC to study strategies to improve child health outcomes and bend the trajectory of child health to improve health into adulthood. She is the clinical champion for emphasizing HSSC research infrastructure that includes a statewide multi-institutional clinical data warehouse and eIRB platform. Dr. Turley is board certified in both Pediatrics and Clinical Informatics, and she is a practicing pediatrician at the USC School of Medicine at Palmetto Health Richland.
location & hotel reservations

CONFERENCE LOCATION: Columbia Metropolitan Convention Center | 1101 Lincoln Street | Columbia, SC 29201
www.columbiaconventioncenter.com

HOTEL RESERVATIONS: Hilton Columbia Center Hotel | 924 Senate Street | Columbia, SC 29201
Conference room rate $159 a night. To reserve a room, call 803.744.7800 and ask for the SCHA group rate. Reservations must be made by March 13, 2017 to receive the special conference rate.

registration & fees

The early registration fee of $250 expires five business days prior to the meeting. A late registration fee will be charged for registrations received after the early registration deadline.

register online

To register online, visit the SCHA web calendar, www.scha.org/calendar, select the meeting and click “Register Online.” A registration and payment confirmation will be emailed directly to you once you complete the registration process.

substitution/refund/cancellation

Any registrant who cannot attend may send a substitute from the same organization by emailing Erin Watson (ewatson@scha.org) with the name of the substitute. The registration fee (less processing fee) is refundable if SCHA is notified of cancellation no later than April 4. No refunds issued past this date. No refunds issued for no-shows.

dress

Business attire is recommended for all conference sessions.

special dietary needs

If you have special dietary needs, please contact Educational Services at 803.744.3512.

speaker presentations/handouts online

All symposium speaker presentations and handouts will be available on the SCHA website after the event. Paper copies will not be available on-site. Attendees will receive an email notification with a direct link to access the files once they have been uploaded.
Continuing Medical Credits

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of the University of South Carolina School of Medicine – Palmetto Health CME Organization and the South Carolina Hospital Association. The University of South Carolina School of Medicine – Palmetto Health CME Organization is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians and designates the live activity, 10th Annual Transforming Health Symposium, for a maximum of 7.0 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Continuing Nursing Credits

The South Carolina Hospital Association is an approved provider of continuing nursing education by the South Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.

Participants who attend the conference and complete an evaluation will earn 6.25 credit hours.

Work to be Fit

SCHA is committed to providing a safe and healthy work environment for our employees and guests that is compliant with our “Work to be Fit” wellness program. Therefore, policies and standards for tobacco, nutrition and physical activity have been implemented to support such a culture. For tobacco: SCHA encourages tobacco-free people and places so tobacco use is prohibited at SCHA events. For nutrition: SCHA provides a healthy food environment where the healthy choice is the easy choice. Menu items that comply with our nutrition criteria will be available at each meal service. Please note: sugar sweetened beverages will not be readily available. For physical activity: SCHA encourages the use of scheduled breaks for physical activity (stretching, walking, etc.) to help maintain optimal health.

Consent to Use Photographic Images

Registration and attendance at or participation in the symposium and associated functions constitutes an agreement by the registrant to SCHA’s use and distribution (both now and in the future) of the registrant’s or attendee’s image or voice, without compensation, in photographs, videotapes, electronic reproductions and audiotapes of such events and activities.

For More Information

For questions about the event, please contact Hardy Childers at hchilders@scha.org.

For questions about registration, please contact Erin Watson at ewatson@scha.org.