TRANSFORMING HEALTH SYMPOSIUM

COLUMBIA METROPOLITAN CONVENTION CENTER
COLUMBIA, SC • APRIL 10
THE 2018 SOUTH CAROLINA TRANSFORMING HEALTH SYMPOSIUM IS BROUGHT TO YOU IN PARTNERSHIP WITH

South Carolina

Health Sciences South Carolina

mame

Mothers Against Medical Error

The Risk Authority Stanford

Global Service Center

Palmetto Health

University of South Carolina

School of Medicine

South Carolina Hospital Association
Symposium Purpose
To create a dynamic forum for active learning and knowledge sharing among the individuals and organizations that are working collaboratively to transform health and healthcare in South Carolina.

Area of Focus
• Creating a culture of safety and high reliability within organizations
• Supporting a resilient healthcare workforce
• Engaging a uniform assessment of health literacy
• Understanding hospital and community roles in population health

Target Audience
• Business Leaders
• Compliance & Risk Management
• Executive Leadership
• Financial Officers
• Health Policy Makers
• Hospital Board Members
• Hospital & Medical Leadership
• Nurses
• Patient Advocates
• Physicians
• Population Health Staff
• Quality Improvement & Patient Safety Staff
• Disaster Preparedness
• Human Resources
• Social Workers
7:30 – 8:30 a.m. ..................Registration

8 – 8:30 a.m. ......................Networking Breakfast

8:30 – 8:40 a.m. ..................Welcome and Opening Remarks
   Thornton Kirby | President & CEO | South Carolina Hospital Association

8:40 – 9:30 a.m. ..................Keynote: Free from Harm – Accelerating Patient Safety Improvement in Your Hospital
   Tejal Gandhi, MD | Chief Clinical and Safety Officer | Institute for Healthcare Improvement

9:30 – 9:40 a.m. ..................Best Practice: Improving Sepsis Protocol
   Mary Margaret Jackson | Chief Clinical and Safety Officer | Abbeville Area Medical Center

9:40 – 10:30 a.m. ..................Keynote: High Reliability in the Eye of a Storm
   Angela Shippy, MD | Chief Quality Officer | Memorial Hermann Health System

10:30 – 10:45 a.m. ..............Break

10:45 – 11:30 a.m. ..............Keynote: Chaos to Calm: Leading with Resilience
   Diane Sieg, RN | Founder | Resilience Academy

11:30 a.m. – 12:10 p.m. ........Best Practice Panel Discussion: How Hospitals and Partners Foster Community Building
   Renee Romberger, MHS, FACHE | VP, Community Health Policy & Strategy | Spartanburg Regional Healthcare System
   Karen Fradua | Director, Community Health Improvement | Spartanburg Regional Healthcare System

12:10 – 1:45 p.m. ..............Lewis Blackman Awards Luncheon & Music

1:45 – 2:15 p.m. ..............Zero Harm and Best Practice on Spreading Just Culture
   Karen Reynolds, RHIA, CHDA | High Reliability Manager | South Carolina Hospital Association
   Thomas Crawford, PhD, MBA, FACHE | Assistant Professor, Department of Orthopaedics & Department of Healthcare Leadership & Management | Medical University of South Carolina

2:15 – 2:45 p.m. ..............Health Literacy: Developing a Uniform Assessment Tool for Statewide Use
   Daniela Friedman, MSc, PhD | Professor & Chair, Department of Health Promotion, Education, and Behavior | University of South Carolina
   David Isenhower, MD | Chief Medical Informatics Officer | Self Regional Healthcare
   Cyndi New, MBA-HCL, BSN, ACM | Manager Accountable Care | AccessHealth Lakelands Transitional Care Clinic

2:45 – 3:30 p.m. ..............Chaos to Calm: Leading with Resilience Part Two
   Diane Sieg, RN | Founder | Resilience Academy

3:30 p.m. .......................Adjourn
Tejal K. Gandhi, MD, MPH, CPPS

Dr. Gandhi is the Chief Clinical and Safety Officer for the Institute for Healthcare Improvement and leads IHI programs focused on improving patient and workforce safety and was the President and Chief Executive Officer of the National Patient Safety Foundation (NPSF) from 2013 until 2017, when the Foundation merged with IHI. She continues to serve as President of the Lucian Leape Institute, a think tank founded by NPSF that now operates under the IHI patient safety focus area.

Dr. Gandhi previously served as the Executive Director of Quality and Safety at Brigham and Women’s Hospital and as the Chief Quality and Safety Officer at Partners Healthcare. In these roles, she led the efforts to standardize and implement patient safety best practices across hospitals and health systems. She is also a board-certified internist and Associate Professor of Medicine at Harvard Medical School, and she is a Certified Professional in Patient Safety. She received her MD and MPH from Harvard Medical School and the Harvard School of Public Health and trained at Duke University Medical Center.

Angela A. Shippy, MD, FHM

Dr. Shippy is Senior Vice President and Chief Quality Officer of Memorial Hermann Health System, where she has oversight for clinical quality, patient safety, infection prevention, registry reporting, clinical quality review, quality data management and high reliability across Memorial Hermann’s 12 hospitals. Prior to Memorial Hermann, Dr. Shippy served as HCA’s Gulf Coast Division Chief Medical Officer, where she was the primary liaison between the physician and administrative teams at the Division’s ten hospitals throughout Houston, Corpus Christi and South Texas. She earned a bachelor’s degree in biology from Texas A&M University and a Doctor of Medicine degree from the University of Texas Medical Branch in Galveston, where she also completed her residency in internal medicine.

Cyndi New, MBA-HCL, BSN, ACM

Cyndi New is Manager of AccessHealth Lakelands, Accountable Care at Self Regional Healthcare and Manager of the Transitional Care Clinic of Self Medical Group. New has been a forerunner in Self’s population health development and implementation strategies. She has also been part of the driving force to improve care transitions for the patients served throughout the system. New attended the Lander University School of Nursing and recently graduated from Anderson University with an MBA in Healthcare Leadership. She is also an accredited case manager.

Diane Sieg, RN, CYT, CSP

Diane Sieg has spent the majority of her 23-year nursing career in hospital emergency rooms across the country helping people in crisis. She left her career in the hospital to help healthcare providers take care of themselves. She’s now an author, professional speaker and life coach who focuses on bringing resilience skills to healthcare organizations in a broad variety of ways. Her two books, Stop Living Your Life Like an Emergency!: Rescue Strategies for the Overworked and Overwhelmed and 30 Days to Grace: A Daily Practice to Achieve Your Ultimate Goals, have inspired thousands to bring mindfulness and joy to their lives and work.

Daniela B. Friedman, PhD

Dr. Daniela B. Friedman is an associate professor in the Department of Health Promotion, Education and Behavior at the University of South Carolina-Columbia. She is also a faculty affiliate in the Prevention Research Center and the Women’s and Gender Studies program and a core faculty member of the Cancer Prevention and Control Program. She received her BS in biology and psychology from McMaster University in 2000; her MS in health studies and gerontology from the University of Waterloo in 2002; her certificate in university teaching form the University of Waterloo in 2006; and her PhD in health studies and gerontology from the University of Waterloo in 2006.

David Isenhower, MD

Dr. David Isenhower is Chief Medical Informatics Officer for Self Regional Healthcare as well as Medical Director of Population Health and Accountable Care at the hospital. Dr. Isenhower received his MD from the University of North Carolina School of Medicine in Chapel Hill and completed his residency in otolaryngology at Oregon Health Sciences University in Portland, Oregon. He then served in the US Army in Frankfurt, Germany before arriving in Greenwood in 1993. He currently co-chairs SCHA’s Quality Advisory Council.
Renée Romberger, MHS

Renée Romberger is Vice President of Community Health Policy and Strategy for Spartanburg Regional Healthcare System. She has worked in the field of hospital administration in numerous roles for the past 30 years and is currently working on partnerships to improve the health of the community and reduce the costs of healthcare. Under her leadership, Spartanburg Regional and its partners have successfully implemented multiple community health initiatives that have changed the focus from healthcare to health and saved millions of dollars in the process. Romberger holds a Master's Degree in Health Sciences from the Medical University of South Carolina, a Bachelor's Degree in Fine Arts from the College of Charleston and is a Fellow in the American College of Healthcare Executives.

Mary Margaret Jackson, CPHQ

Mary Margaret Jackson serves as Chief Quality and Risk Officer for Abbeville Area Medical Center. Her training in quality management most recently in lean methodology has brought about many changes and improvements to the hospital. Most recently the team at Abbeville has been recognized by SCHA/SCMA for three 45-Month Zero Harm Awards; by MUSC’s Lean Six Sigma Healthcare Symposium for a project on developing, implementing, and sustaining a sepsis protocol using A3 thinking; and by the SCHA/SCMA Safe Surgery initiative for a video about sustaining a surgical safety checklist. She is a certified professional in healthcare quality, earned her certification in Just Culture by Outcomes Ingenuity, and recently gained certification in care transitions coaching. She also holds Simpler’s Business System™ Silver Certification.

Thomas Crawford, PhD, MBA, FACHE

Dr. Thomas C. Crawford is an assistant professor and administrator at the MUSC School of Health. He is a seasoned integrated healthcare executive and decorated collegiate educator who has consistently delivered collaborative accomplishments within health systems, hospitals, physician practices, and an alliance framework. His exceptional proven successes developing system-wide strategic initiatives contributed to enhanced market positioning, consistent bottom-line profitability/growth, advanced clinical and financial performance by driving operational efficiencies, and enhanced quality and safety of the care delivered. Crawford previously taught at the University of Florida and served as President and CEO of Springfield Hospital.

Karen Fradua, MS, MCHES, RHIA

Karen Fradua is Director of Community Health Improvement for Spartanburg Regional Healthcare System. Frauda has worked in public health for more than 25 years and has extensive experience in large-scale program management, community engagement and strategic planning. As program manager for the SC Institute of Medicine and Public Health, she co-authored the SC Behavioral Health Task Force report (2015) and facilitated the implementation of the South Carolina Obesity Plan through the SCale Down Initiative. Fradua holds an Master’s degree in Nutrition and Health Sciences from Clemson University and a Post-Baccalaureate Certificate in Health Informatics from Georgia Regents University. She is a master certified health education specialist and a Riley Institute Diversity Fellow and was named South Carolina’s Health Education Professional of the Year in 2010.

Karen Reynolds, RHIA, CHDA

Karen Reynolds works on the Quality & Patient Safety Team at SCHA, where she manages efforts to bring high reliability principles to all hospitals and achieve zero harm. A Registered Health Information Administrator and Certified Health Data Analyst, Karen came to SCHA with a broad range of hospital-based experiences from a wide variety of environments. She’s also served as a healthcare consultant and educator, which included leading quality improvement and process re-engineering projects and guest lecturing for the Center for Disease Control and Emory University’s Rollins School of Public Health.
Register Online!
To register online, visit the SCHA web calendar, www.scha.org/calendar, select this meeting, and click “Register Online.” A registration and payment confirmation will be emailed once you complete the registration process.

Registration & Fees
Registration Fee $200
Online registration will close 3 business days prior to the meeting. Persons wishing to register after that time must email Erin Watson at ewatson@scha.org.

Substitution/Refund/Cancellation
Any registrant who cannot attend may send a substitute from the same organization by emailing Erin Watson at ewatson@scha.org with the name of the substitute. The registration fee is refundable if SCHA is notified of cancellation no later than April 3. No refunds issued past this date. No refunds issued for no-shows.

Speaker Presentations & Handouts Available Online Only
All speaker presentations and handouts for this event will be posted on the SCHA website. Please note that paper copies of these handouts will NOT be available onsite. Participants can view the handouts after the event. Participants will be sent an electronic program evaluation following the meeting. Once the program evaluation is completed, participants will be able to access the link to the meeting presentations and handouts.

Dress
Business attire for meetings is encouraged.

Work to Be Fit
SCHA is committed to providing a safe and healthy work environment for its employees and guests, compliant with our “Work to be Fit” wellness program. Therefore, policies and standards for tobacco, nutrition, and physical activity have been implemented to support such a culture. Tobacco: SCHA encourages tobacco free people and places so tobacco use is prohibited at SCHA events and on SCHA grounds. Nutrition: SCHA provides a healthy food environment where the healthy choice is the easy choice. Healthy menu items that comply with the healthy food nutrition criteria will be available at each meal service. Please note, sugar sweetened beverages do not comply with the nutrition criteria and will not be readily available. Physical Activity: SCHA encourages the use of scheduled breaks for physical activity (stretching, walking, etc.) to help maintain optimal health. A paved community walking trail is available adjacent to SCHA grounds.

Special Dietary Needs
If you have any special dietary needs please contact Erin Watson at 803.744.3512.

Special Note for the Disabled
The South Carolina Hospital Association wishes to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently from other individuals because of the absence of auxiliary aids and services. If you need any of the auxiliary aids or services identified in the American with Disabilities Act, please call 803.744.3512.
Continuing Medical Credits

This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of the University of South Carolina School of Medicine – Palmetto Health CME Organization and the South Carolina Hospital Association. The University of South Carolina School of Medicine – Palmetto Health CME Organization is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The University of South Carolina School of Medicine – Palmetto Health CME Organization designates the live activity, 11th Annual SC Transforming Health Symposium, for a maximum of 5 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Continuing Nursing Credits

The South Carolina Hospital Association is an approved provider of continuing nursing education by the South Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.

Participants who attend the conference and complete an evaluation will earn 5.25 credit hours.

Social Work Credits

The South Carolina Hospital Association is an approved provider of continuing education provided by a trained Social Worker with a BSW, MSW, or DSW, to licensed social workers.

Participants who attend the conference and complete an evaluation will earn 5.25 contact hours.