This 1 - 1/2 day program is designed for those who want a high level overview of the changes and revisions that frequently occur within Joint Commission accreditation, as well as those requirements that will impact facilities in the future. You will stay ahead of the curve by reviewing both the new and revised standards, the latest compliance issues, changes to the on-site survey and the National Patient Safety Goals. Insight is given by expert faculty (JCR consultants and surveyors) who will share ways to implement successful strategies for compliance with the newest requirements and ongoing challenges.

PROGRAM OBJECTIVES
At the conclusion of this program, participants will be able to:

• IDENTIFY a hot topic in The Joint Commission survey process.

• TRANSLATE the changes related to The Joint Commission’s standards and survey process for 2015 into your organization’s ongoing survey readiness activities.

• DISCUSS at least two 2015 National Patient Safety Goals of The Joint Commission.

• IMPLEMENT strategies for complying with new and challenging standards in your practice setting.

TARGET AUDIENCE
This workshop is intended for individuals responsible for coordinating or implementing Joint Commission hospital accreditation and standards compliance. It is designed for those who have been through a survey and frequently work with accreditation issues such as survey coordinators, managers and nursing directors, quality improvement directors, risk managers and safety directors.

HOTEL INFORMATION
Sheraton Greensboro Hotel at Four Seasons
3121 High Point Road
Greensboro, NC 27407
www.sheratongreensboro.com

NCHA has a block of rooms reserved at the Sheraton for the nights of December 10 and 11.

The special conference rate is $126. Reserve your room now by calling 336-292-9161 and mentioning the NCHA Hospital Accreditation Program. Hotel reservations must be made by November 21 to receive the discounted rate.

FEES & REGISTRATION
Registration fee is $585 per person. Register by the deadline of November 4.

Fee includes refreshments, lunch, and program materials.

To register online, click here.

SPECIAL NEEDS
NCHA wishes to ensure that no individual is excluded, denied services, segregated, or treated differently from others because of the absence of auxiliary aids and services. If you need any of the auxiliary aids or services identified in the Americans with Disabilities Act, contact the NCHA Education Services Department.
THURSDAY, DECEMBER 11

7:30 am – 8:00 am  Registration and Refreshments
8:00 am – 8:15 am  Welcome and Review of Objectives
8:15 am – 10:00 am  Updates to The Joint Commission's Accreditation Process
                • Improving the Accreditation Process
                • Survey Process Changes
                • Intra-cycle Monitoring (ICM)
                • FSA (Focused Standards Assessment)
                • “R” standards
                • Second Generation Tracers
                • Hospital CMS Update

10:00 am – 10:15 am  BREAK
10:15 am – 11:15 am  2015 National Patient Safety Goals
                • 2014 Trends and Challenges
                • 2015 Goals and Requirements
                • Compliance Tips for the most Challenging Goals

11:15 am – 11:45 pm  Medical Staff
                • FPPE/OPPE
                • Telemedicine

11:45 pm – 12:45 pm  LUNCH
12:45 pm – 2:00 pm  Environment of Care
                Life Safety
                Emergency Management

2:00 pm – 2:45 pm  Leadership
                • Patient Flow
                • Contracted Services
                • Patient Safety Chapter

2:45 pm – 3:00 pm  BREAK
3:00 pm – 3:45 pm  Performance Improvement
                • Core Measures and Top Performers
                • Target Solutions Tool (TST) Solutions

3:45 pm – 4:15 pm  Record of Care Treatment and Services; Information Management

4:15 pm – 4:30 pm  Questions and Answers

FRIDAY, DECEMBER 12

7:30 am – 8:00 am  Refreshments Available
8:00 am – 9:00 am  Infection Prevention and Control
9:00 am – 9:30 am  Rights and Responsibilities of the Individual
                Human Resources

9:30 am – 9:45 am  BREAK
9:45 am – 10:45 am  Provision of Care
                Waived Testing
                Transplant Safety

10:45 am – 11:45 am  Medication Management Issues
11:45 pm – 12:00 pm  Final Questions and Answers
12:00 pm  Adjournment
ROBERTA FRUTH, RN, MS, PHD, FAAN, CJCP
SENIOR CONSULTANT

Dr. Roberta Fruth has more than 35 years of experience in health care operations, clinical practice, education and research in hospital, ambulatory, and international settings. Her expertise in operations, patient safety, performance improvement and leadership establishes her strong foundation as a consultant.

Dr. Fruth offers demonstrated experience as a nurse executive and educator in academic and community hospital settings. As a consultant, she brings educational and operational expertise in data management, performance improvement, clinical safety, survey readiness, and team development to help organizations achieve their goals. She consults domestically and internationally and serves as a faculty member for JCR/JCI education programs.

LAUREL MCCOURT, MD
CONSULTANT

Dr. Laurel McCourt is a board certified family physician. In 2004, she began her career as a hospital surveyor for The Joint Commission. For the first five years, she continued to practice medicine as well. Since that time, she has become further trained in the Manual for Office Based Surgery and in the Primary Medical Home Accreditation Process. In addition, Dr. McCourt has served in the Special Survey Unit to investigate complaints for The Joint Commission. She has served as a team leader for both deemed and non-deemed hospital systems and has surveyed the range of organizations from rural community hospitals to large academic medical centers.

CONTINUING EDUCATION

Continuing Education Hours/Units are being applied for as follows: Contact Hours for CEs are being applied for ACCME, ANCC, ACHE, and ACPE. Units for CEUs are being applied for IACET. One and a half days of attendance are required for Continuing Education Hours/Units.

The Joint Commission is accredited by the American Nurses Credentialing Center (ANCC), the Accreditation Council for Pharmacy Education (ACPE) and the Accreditation Council for Continuing Medical Education (ACCME), to provide continuing education for the healthcare team.

Joint Commission Resources is authorized to award the listed hours of pre-approved ACHE Qualified Education credit for this program toward advancement or recertification in the American College of Healthcare Executives. Participants in this program wishing to have the continuing education hours applied toward ACHE Qualified Education credit should indicate their attendance when submitting application to the American College of Healthcare Executives for advancement or recertification.

The Joint Commission Enterprise has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET).