

# FIFTH ANNUAL INTEGRATED HEALTHCARE SYMPOSIUM

## SCHA William L. Yates Conference Center

September 13, 2019 • 8:30 am – 1:00 pm

### AGENDA

8:30 – 9:00 am

Registration and Networking

9:00 – 10:30 am

**SC ACHE Panel Session: Achieving the Triple Aim in Healthcare**

Moderator: Melanie Matney | System Chief Operating Officer | SCHA  
Megan Weis, DrPH | Senior Director of Strategic Engagement | SCIMPH  
Rick Foster, MD | Executive Director | Alliance for a Healthier SC  
TQ Davis | Health Education Supervisor | Prisma Health

10:30 – 10:45 am

Networking Break

10:45 – 11:45 am

**Breakout Session: Population Health: The Practical Perspective**

Jessi Davis, BSN, RN, CHTS-CP | Lexington Medical Center

10:45 – 11:45 am

**Breakout Session**

Jennifer Snow, MBA | Prisma Health Upstate

12:00 – 1:00 pm

**Lunch and Keynote Presentation: Impacting Health Outcomes Through Improvements in Customer Service and the Patient Experience**

Todd E. Schlesinger, MD | Medical Director, Board-Certified Dermatologist, Fellow, American Society for Mohs Surgery

1:00 pm

Adjourn

### GENERAL INFORMATION

#### REGISTER ONLINE!

To register online, visit the SCHA web calendar, [www.scha.org/calendar](http://www.scha.org/calendar), select this meeting, and click "Register Online". A registration and payment confirmation will be emailed to you once you complete the registration process.

Online registration will close 3 business days prior to the meeting. Persons wishing to register after that time must email Erin Watson at [ewatson@scha.org](mailto:ewatson@scha.org).

Registration fee • \$45

Students • \$25

#### SUBSTITUTION/REFUND/CANCELLATION

Any registrant who cannot attend may send a substitute from the same organization by emailing Erin Watson at [ewatson@scha.org](mailto:ewatson@scha.org) with the name of the substitute.

The registration fee is refundable if SCHA is notified of cancellation no later than September 10. No refunds issued past this date. No refunds issued for no-shows.

#### A SPECIAL NOTE FOR THE DISABLED

The South Carolina Hospital Association wishes to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently from other individuals because of the absence of auxiliary aids and services. If you need any of the auxiliary aids or services identified in the Americans With Disabilities Act, please write or call Educational Services at 803.744.3512.

#### SPECIAL DIETARY NEEDS

If you have any special dietary needs, please write or call Educational Services at 803.744.3512.

#### WORK TO BE FIT

SCHA is committed to providing a safe and healthy work environment for its employees and guests, compliant with our "Work to be Fit" wellness program. Therefore, policies and standards for tobacco, nutrition, and physical activity have been implemented to support such a culture.

**Tobacco:** SCHA encourages tobacco free people and places so tobacco use is prohibited at SCHA events and on SCHA grounds.

**Nutrition:** SCHA provides a healthy food environment where the healthy choice is the easy choice. Healthy menu items that comply with the healthy food nutrition criteria will be available at each meal service. Please note, sugar sweetened beverages do not comply with the nutrition criteria and will not be readily available.

**Physical Activity:** SCHA encourages the use of scheduled breaks for physical activity (stretching, walking, etc) to help maintain optimal health. A paved community walking trail is available adjacent to SCHA grounds.

